

Stafftrack Rewards FAQs



WHAT IS STAFFTRACK REWARDS?



Earn points automatically for the achievements and milestones outlined below. Access your point balance and exchange your points for prizes within the Stafftrack® Mobile App under the Stafftrack® Rewards icon or in the Associate Portal.

Staff Management | SMX and SIMOS associates will have an account automatically created for them upon hire and will begin earning points automatically for achievements and milestones reached that are stated below. If an associate is terminated, their points balance will go to zero. If an associate is re-hired, they will begin at a point balance of zero and will not be given points back that they earned previously.

HOW DO I EARN POINTS?



Birthday Program

All active Staff Management | SMX and SIMOS associates will receive a birthday eCard on the day of their birthday from support@stafftrackrewards.com to the e-mail address you used when applying for your current position.



Anniversary/Milestone Program

All active Staff Management | SMX and SIMOS associates will receive an anniversary eCard and points based on the anniversary you have achieved. To the right you can see how many points are rewarded for each anniversary milestone.

Tenure	Point
30 days/ 1 month	5
60 days/ 2 months	10
180 days/ 6 months	15
1 year +	25



Perfect Attendance

All active Staff Management | SMX and SIMOS associates will receive an eCard and 20 points when they achieve perfect attendance from the first of the month to the last day. Points will be rewarded for the prior month. Perfect attendance is achieved when you have no unexcused absences for the month.



Refer a Friend

All active Staff Management | SMX and SIMOS associates will receive points when they refer a friend through the Stafftrack Mobile App or Associate Portal and that friend starts work with us. You earn additional points when your referred friend reaches 60 hours worked and again when they reach 120 hours worked. To the right you can view how many points are rewarded for each milestone achieved through the referral program.

Referral Milestone	Point
Your referral starts work	125
Your referral works 60 hours	125
Your referral works 120 hours	250

HOW DO I KNOW I EARNED POINTS?



When you are rewarded new points, you will receive an e-mail from support@stafftrackrewards.com letting you know. You can check your point balance by logging into the Stafftrack Mobile app and clicking on the Stafftrack Rewards Icon.



WHAT REWARDS CAN I EXCHANGE MY POINTS FOR?

Active Staff Management | SMX associates can exchange their points anytime for the below rewards by logging into the Stafftrack® Mobile App or Associate Portal and clicking on the Stafftrack® Rewards Icons.

Rewards Option 1: Staff Management | SMX and SIMOS branded items

Exchange your points for your choice of branded items. The options you can choose from, and points needed to redeem each item are outlined below. You will be able to choose the brand, color and size of your reward if there are options to do so. Apparel options are subject to change

Prize	Point Value
T-Shirt	30
Tumbler	25
Waterbottle	10

WHAT REWARDS CAN I EXCHANGE MY POINTS FOR? (continued)

Once submitted, your reward will be shipped to the address we have on file for you. If you need to change your address, you can do so within the Stafftrack® Mobile App by going to the profile icon and submitting an address change request or contact your onsite manager or supervisor.



Reward Option 2: Raffle Ticket

Exchange your points for a raffle ticket and a chance to win monthly cash bonuses. To the right is an outline of the three tiers' you can enter and how many points you will need to enter each.

Prize	Points Needed	Prize (2 winners)
Raffle Ticket 1	10	\$250.00
Raffle Ticket 2	15	\$500.00
Raffle Ticket 3	20	\$1,000.00



Monthly Raffle Details

Active Staff Management | SMX and SIMOS associates can exchange their points at any time within the Stafftrack® Rewards icon in the Stafftrack® Mobile App or Associate Portal for a raffle ticket. The raffle ticket details are outlined below.

- There are three different tiers of raffle entries you can enter. Tiers and points needed to enter each tier is outlined above.
- There are two winners for each tier each month – a total of six-monthly winners.
- You can enter each tier as many times as you want. You can accumulate enough points to enter a raffle multiple times in one month. There is no limit on the number of entries for one associate.
- Raffle entries will be pulled the first week of each month for the previous month's entries.
- Winners will be chosen at random.
- Raffle entries are cleared after winners have been selected. If you are not chosen as a winner for the month, your raffle entry will not be entered for the next month's drawing unless you re-enter, and your points used to enter the raffle will not be returned.

How Do I Enter a Raffle?

- Once you have enough points to enter a raffle drawing, you will access the Stafftrack Rewards exchange by clicking on the Stafftrack® Rewards icon in the Stafftrack Mobile App or Associate Portal.
- You will only have the option to enter a raffle or purchase branded apparel if you have enough points to do so.
- Click the raffle tier you want to enter and click submit.



How Will I Know If I Have Won the Raffle?

If you win a raffle, your onsite manager or supervisor will contact you! Your manager will give you a certificate and take a photo of you with the Stafftrack® Rewards winner sign and your certificate! If you wish to be featured on our social media accounts, you can sign the TrueBlue publicity release form with your manager.

Winners photos will be posted to the Stafftrack® Rewards raffle winners' website.

You can view the raffle winner's website from Stafftrack® Rewards icon within the Stafftrack® Mobile App or Associate Portal anytime.



Raffle Winner Payout

When an associate wins a raffle drawing, they will receive their reward in a separate check from their weekly paycheck on the following payroll cycle. Payouts will be subject to all required taxes and garnishes.